# **1H 2021 RESULTS AND BUSINESS REVIEW**

## **SEPTEMBER 2021**



Our Vision: To Be the No.1 Private Bank unique by Value of Service, Innovation and Sustainability



#### Preliminary remarks

1H 2021 Financial Results

Net Inflows, Assets and recruiting

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Business update and closing remarks

Appendix



# 1H 2021 RESULTS: EXECUTIVE SUMMARY SOUND OPERATING TREND



#### Business trend: ongoing positive momentum

- Total Assets at €80.4bn (+17% YoY). Assets under Advisory at €6.8bn (+33%)
- Total Net inflows at €3.8bn (+35% YoY), Net Inflows in Managed Solutions at €2.5bn (+105%)
- FAs network steadily growing by size (2,139 FAs, +4% YoY) and value (Assets/FA at €37.1m, +14%)

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#### Financial Results: sound results despite large one-off provisions

- 1H21 reported net profit at €190.1m (+44%), 1H 2021 recurring net profit at €83.3m (+23%)
- 2Q21 Reported net profit at €54.7m (+3%) including an €80.0m one-off provision to protect clients' investments
- 2Q21 Recurring net profit at €46.0m (+32% YoY, +23% vs. 1Q21) as underlying profitability improves steadily



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#### Capital position: solid even after incorporating more than €500 million for dividends

- CET 1 ratio at 15.3%, TCR at 16.5% and leverage ratio at 4.3% assuming allocation to dividend of 80% of 1H21 net profit
- €1.25 dividend floor on 2021 results has already been allocated, adding to €3.3 approved for the financial years 2019/2020<sup>1</sup>
- DPS payment dates expected to occur in 4Q21 (€2.7/share) and 1Q22 (€0.6/share) following BoD's verifications that all requisites are met



## STATEMENT ON THE 2Q 2021 ONE-OFF PROVISION

Purchase offer

In September, Banca Generali will launch an offer to its clients to purchase all senior notes of the outstanding securitizations of health receivables for a total of €478m. All clients will receive a sum not lower than the sum invested, net of repayments and coupons received

Assumptions for the provision

With the aim of protecting the clients against potential loss, Banca Generali has made a prudent **provision for €80m.** The assumptions for the definition of the amount of the provision are:

- A fair value of the notes lower than the purchase value offered to clients
- A 100% take-up of the purchase offer

#### Facts

This decision has been taken in the light of:

- Some critical issues that emerged in the procedures for the recovery of health receivables, also related to the long pandemic situation
- An in-depth analysis of the portfolio of receivables carried out with the support of a sector specialist, which identified a fair value and quality lower than the one expected

Full protection of clients' investments

Although Banca Generali only acted as a Placement Agent, it has nevertheless decided to take on this commitment to protect its clients' investment, leveraging on its capital strength and solid financial results. The investments of **Banca Generali's clients will thus be fully protected**.



## RESULTS AT A GLANCE BEST INTERIM RESULTS DESPITE LARGE ONE-OFF CHARGE

(€ mil)	1H 20	1H 21	% Chg
Net Interest Income	42.4	43.9	3.5%
Net income (loss) from trading activities and Dividends	8.4	11.4	35.5%
Net Financial Income	50.8	55.3	8.8%
Gross recurring fees	382.0	449.2	17.6%
Fee expenses	-203.8	-236.8	16.2%
Net recurring fees	178.2	212.4	19.2%
Variable fees	73.2	165.0	n.m.
Total Net Fees	251.4	377.4	50.1%
Total Banking Income	302.2	432.7	43.2%
Staff expenses	-51.3	-53.3	4.0%
Other general and administrative expense	-44.9	-46.9	4.6%
Depreciation and amortisation	-15.5	-17.1	10.1%
Other net operating income (expense)	2.2	5.0	n.m.
Total operating costs	-109.4	-112.3	2.7%
Cost /Income Ratio	31.1%	22.0%	-9.1 p.p.
Operating Profit	192.8	320.4	66.1%
Net adjustments for impair.loans and other assets	-4.7	-4.1	-13.1%
Net provisions for liabilities and contingencies	-14.4	-98.6	n.m.
Contributions to banking funds	-4.0	-6.1	52.7%
Gain (loss) from disposal of equity investments	-0.1	-0.1	45.3%
Profit Before Taxation	169.7	211.5	24.6%
Direct income taxes	-37.7	-21.4	-43.2%
Tax rate	22.2%	10.1%	-12.1 p.p.
Net Profit	131.9	190.1	44.1%

#### Comments

#### Sound Banking Income (+43%)

- Net Financial Income (+9%) supported by a sticky NII and buoyant trading income leveraging on volatility of bond markets during 2Q
- Net Recurring Fees (+19%) benefitted from a continued asset expansion, particularly in Managed Solutions, and lower cost of growth
- Record contribution from variable fees on growing assets and positive performance to clients

#### Strong operating profit (+66%)

 Operating costs (+2.7%) hardly changed in absolute value, despite the sharp increase in business volumes. Cost income ratio (net of performance fees) decreased to 35% (from 40%)

#### Large non recurring, non-operating charges (+40%)

- Higher non-operating charges primarily linked to FA loyalty plan and higher contributions to banking funds
- One-off provision of €80 million as already described

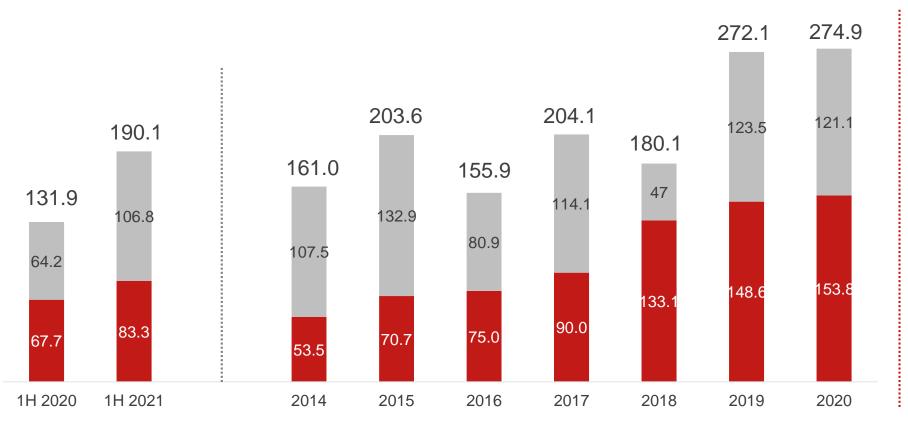
#### Solid Net profit, after all (+44%)

Tax-rate benefitted from a one-off €13.1m tax contribution (see slide 7)



## SOLID GROWTH IN RECURRING NET PROFIT DRIVEN BY ASSET EXPANSION, MIX ENHANCEMENT AND OPERATING LEVERAGE

#### Net Profit: Recurring vs. Variable m/€



Banca Generali is fully committed to increase its recurring share of profits by leveraging on growth, revenue diversification and cost discipline.

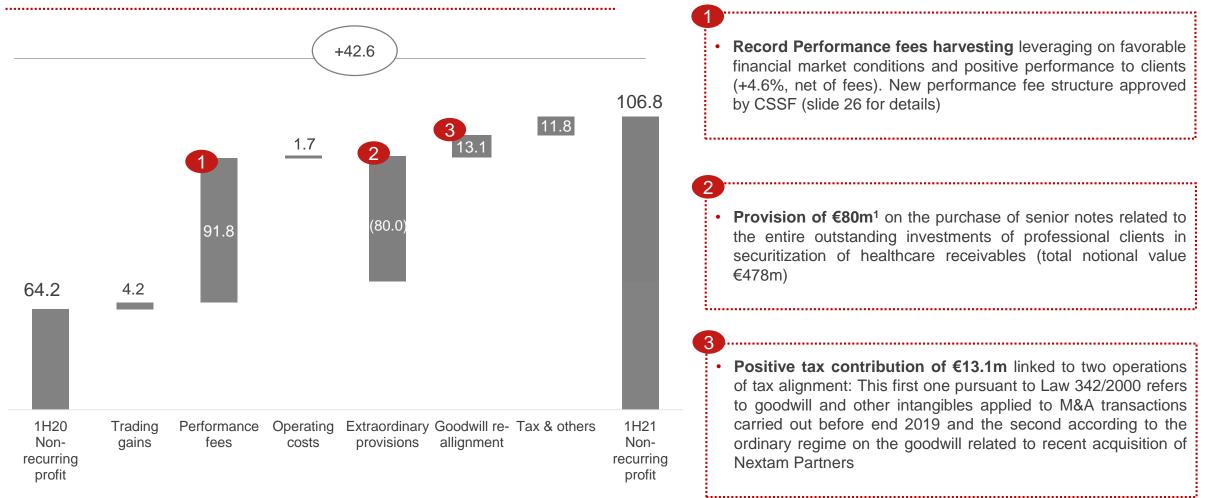
Recurring results jumped 3x since 2014 and 2x since 2016 despite margins' headwinds in the review of product offer and significant investments to push on digitalization (three waves) and the launch of a new value proposition on AuC (new revenue streams)

Recurring net profit Variable net profit

## NON-RECURRING ITEMS TWO POSITIVES, ONE NEGATIVE

Build-up of Non-recurring items m/€

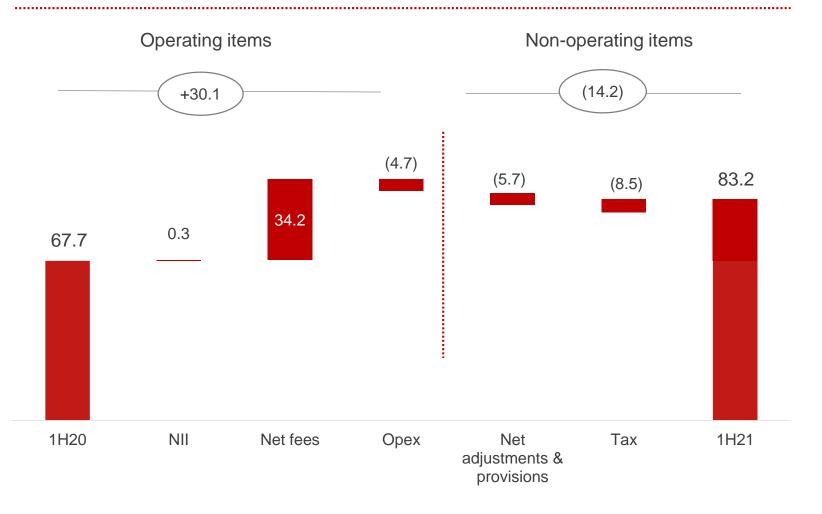
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## STRONG ACCELERATION IN RECURRING NET PROFIT RECURRING FEES AND OPERATING LEVERAGE DRIVING SOUND GROWTH

#### Build-up of recurring net profit m/€



- Strong increase in recurring fees (+€34m) driven by asset expansion and margin recovery
- Cost discipline (-€4.7m) amplifies benefits of operating leverage
- Higher provisions (-€5.7), mainly for FAs' loyalty plan linked to the robust commercial results



## **Our Vision:**

To Be the No.1 Private Bank unique by Value of Service, Innovation and Sustainability



#### 1H 2021 Financial Results

Net Inflows, Assets and recruiting

1.....

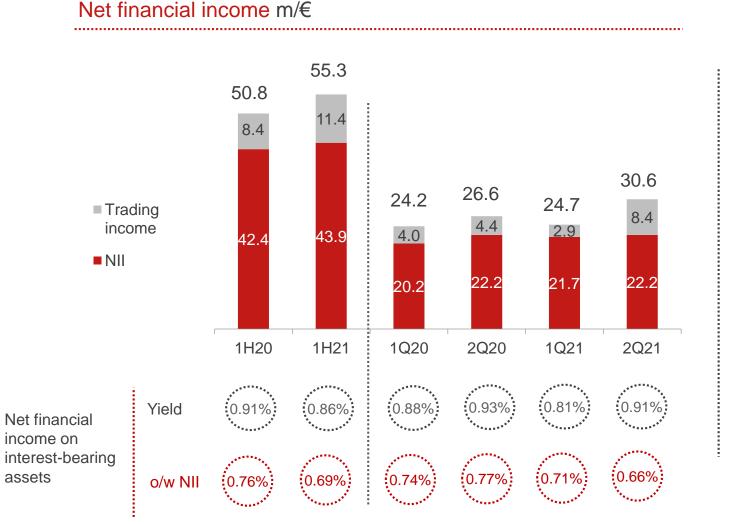
Business update and closing remarks

Appendix

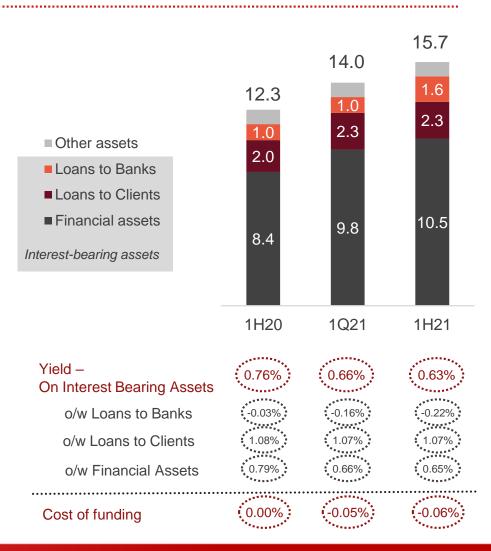
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## NET FINANCIAL INCOME NET INTEREST INCOME PROVED RESILIENT



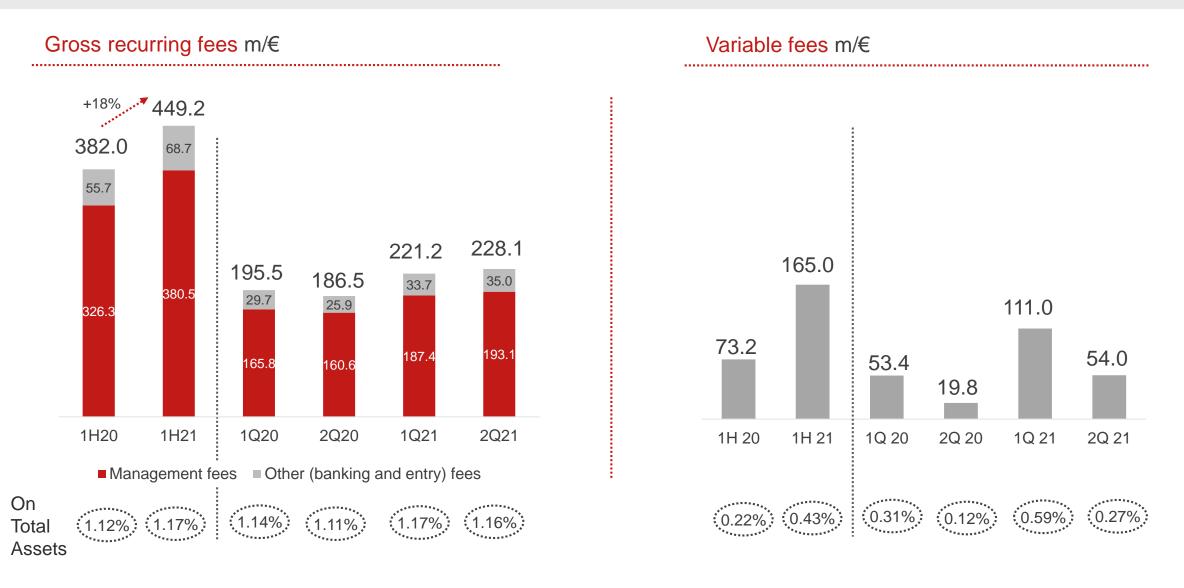
#### Total Assets and Interest-bearing Assets bn/€



**Q** Details in appendix



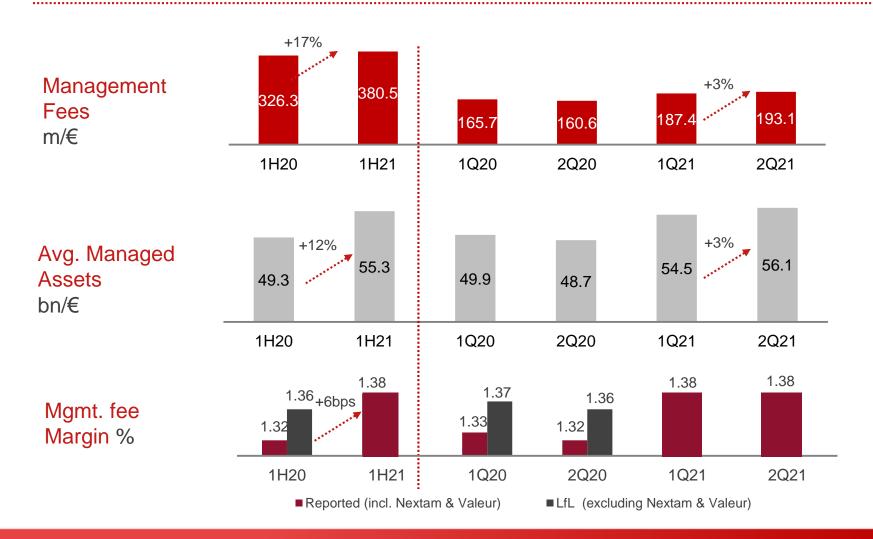
## GROSS FEES (1/3) STRONG REVENUE GROWTH EXPLOITING FAVORABLE MARKET CONDITIONS





# GROSS FEES (2/3): MANAGEMENT FEES ROBUST ASSET EXPANSION AND MARGIN RECOVERY



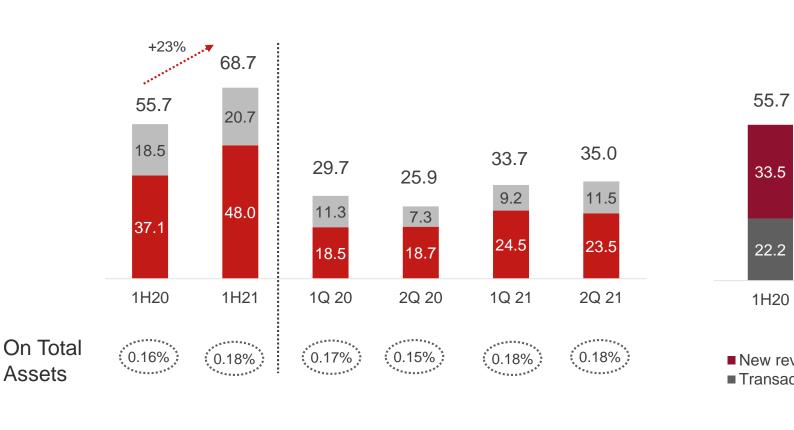


Management fee margin fully in line with 3Y Plan guidance (1.38%-1.42%) both at quarterly and interim level.

Margin expected to further improve in 2H21 following the new pricing structure for LUX IM



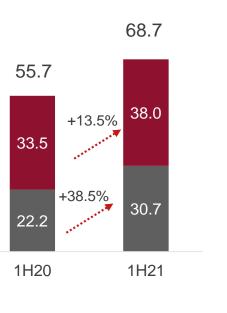
### GROSS FEES (3/3): OTHER FEES STEADILY GROWING CONTRIBUTION WITH A DIVERSIFIED MIX



#### Banking and Entry Fees m/€

■ Banking fees ■ Entry fees

New revenue streams m/€



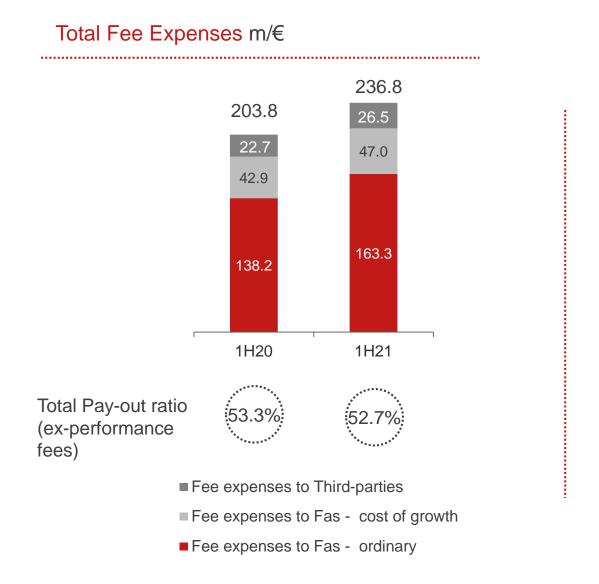
New revenue streamsTransactional banking, front fees

#### **1H21 new revenue streams** posted a significant increase in advisory fees (+35%) and retail brokerage (+14%). Structured products (-10%) had a tough YoY comparison

**1H21 'Transactional banking and entry fees'** (+39%) posted a strong delivery boosted by higher 'traditional' entry fees (+ $\in$ 4.4m), institutional banking (+ $\in$ 2.2m) and other transactional banking fees (+ $\in$ 2.6m)



## FEE EXPENSES STRUCTURAL IMPROVEMENT IN PAY-OUT RATIO ON LOWER COST OF GROWTH



#### 46.8% 47.4% 36.2 36.3 11.2 10.5 1H20 1H21 Cost of growth Ordinary pay-out Pay-out to Third parties % 5.9% 5.9% 2.8% 2.8%

3.1%

1H20

Pay-out to AM

3.1%

1H21

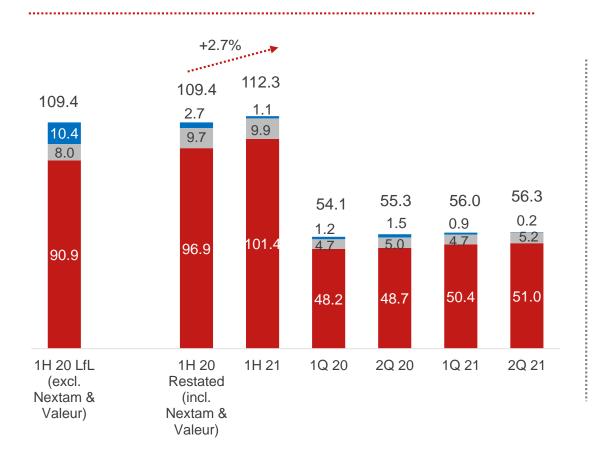
Pay-out to others

Pay-out to the network %

1H 2021 pay-out ratio (ex-performance fees) decreased to 52.7% (-0.6ppts) benefitting from the **lower weight of amortization charges** related to the recruitment of the previous years

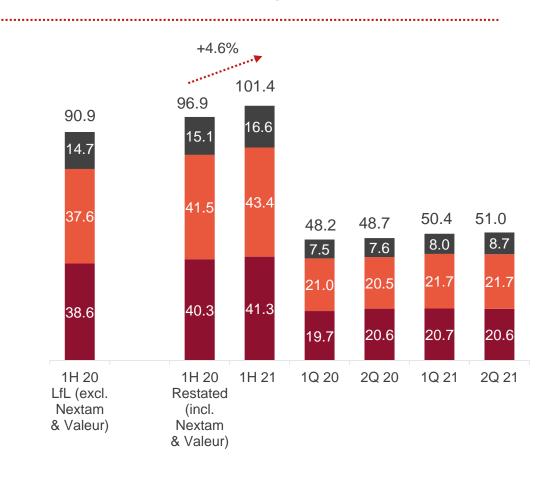


## **OPERATING COSTS (1/2)** DISCIPLINE IN COST MANAGEMENT



#### Total operating costs<sup>1,2</sup> m/€

Breakdown of core operating costs<sup>1,2</sup> m/€



■ G&A (net of stamp duties) Staff costs Depreciation

Others (perimeter inclusion/one-offs/covid donations)



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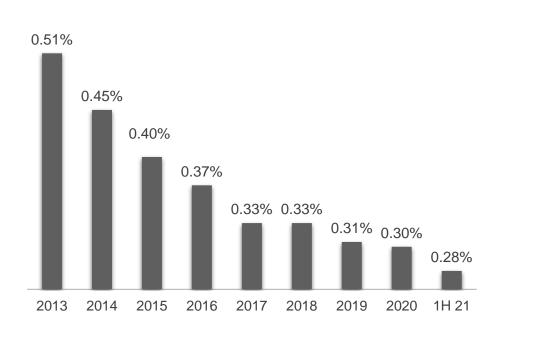
Core operating costs



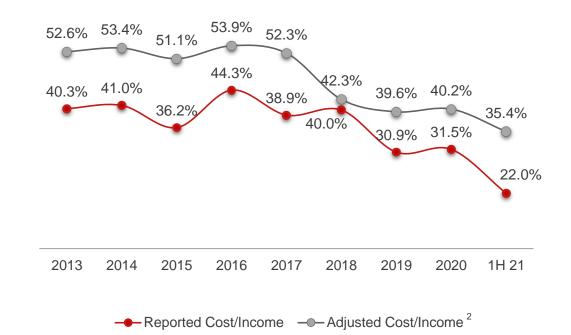
## OPERATING COSTS (2/2) OPERATING LEVERAGE AT ITS BEST

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Operating costs/Total assets<sup>1</sup>

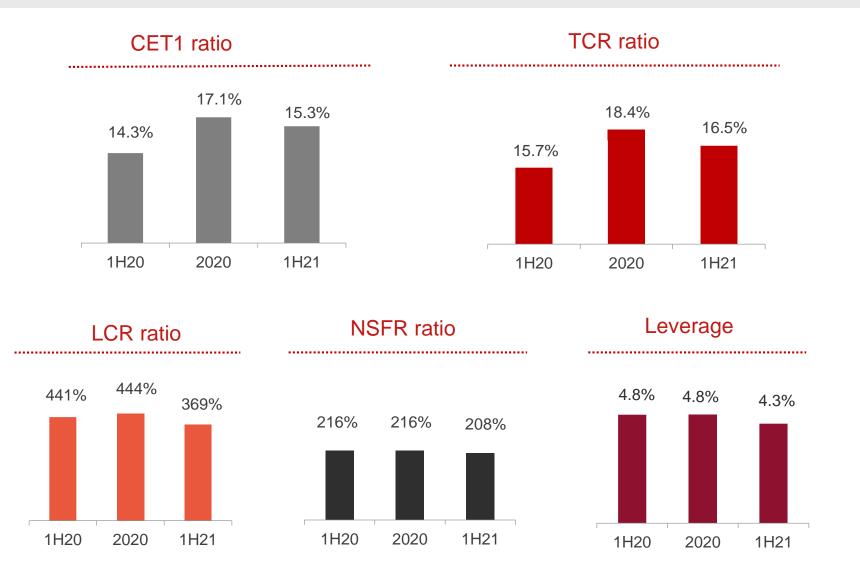


#### Cost/Income ratio<sup>1</sup>





## SOUND CAPITAL RATIOS MORE THAN €500M FOR DIVIDEND EMBEDDED IN CURRENT CAPITAL RATIOS



Capital ratio at interim level are subject to **seasonality** linked primarily to the commitment for the purchase of treasury shares (700k) to serve remuneration policies at an increased price (€45/p.s.)

Moreover, **higher capital absorption** was linked to temporary higher DTA for the one-off provision and higher diversification of the banking book

**1H21 Reported capital ratios** are calculated net of >€500m for dividends (€385m for 2019-2020 cumulative dividend already approved by last AGM on 22 April 2021) and €150m on 2021 dividends)



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1H 2021 Financial Results

#### Net Inflows, Assets and recruiting

Business update and closing remarks

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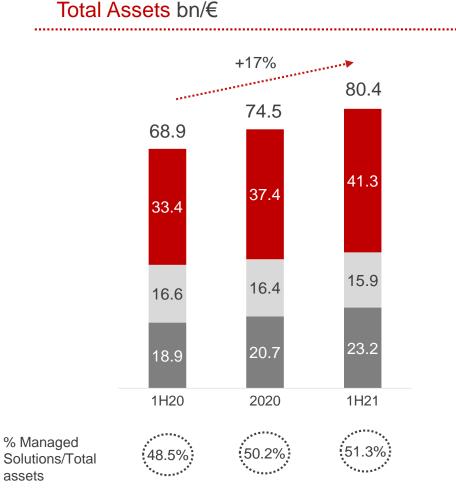
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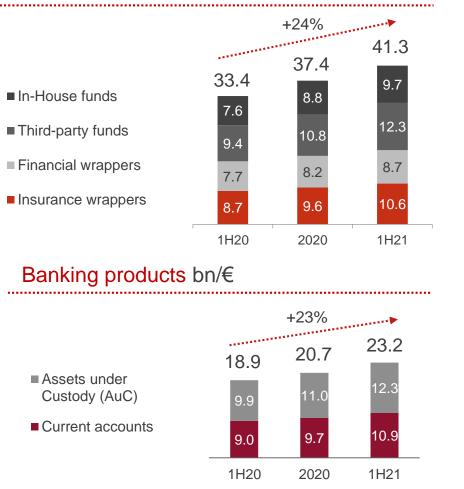
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## TOTAL ASSETS **NEW HIGHS WITH A HIGHER-QUALITY MIX**



Managed Solutions bn/€



#### **Managed solutions**

(+3ppts to 51.3% of total assets). Growth driven by Funds/SICAVs (inhouse +28%, third-party +31%)

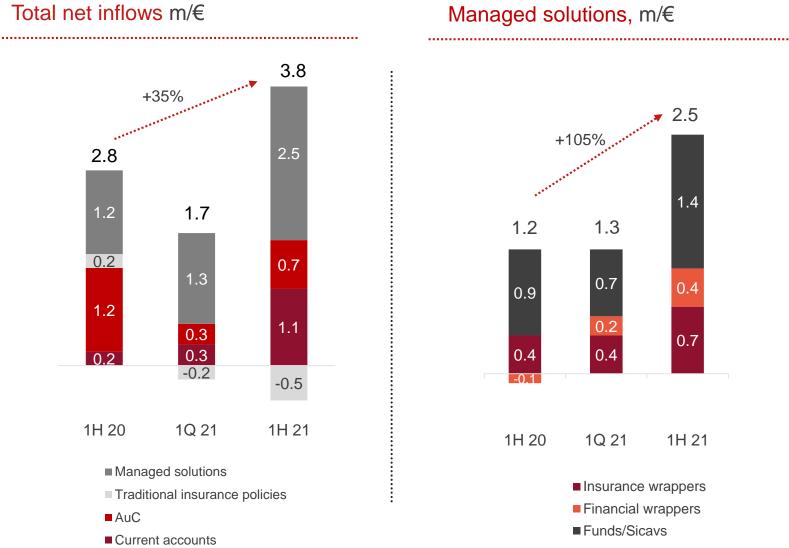
**Traditional life products** squeezed by rate environment and replaced by insurance wrappers

**Banking Assets** (+23%) YoY) benefitted from a more comprehensive offer on AuC assets and new clients acquisition

Banking products Traditional life policies Managed solutions

assets

## TOTAL NET INFLOWS (1/2) HIGH-QUALITY MIX FOCUSSED ON MANAGED SOLUTIONS



Managed solutions, m/€

2.5

0.4

0.7

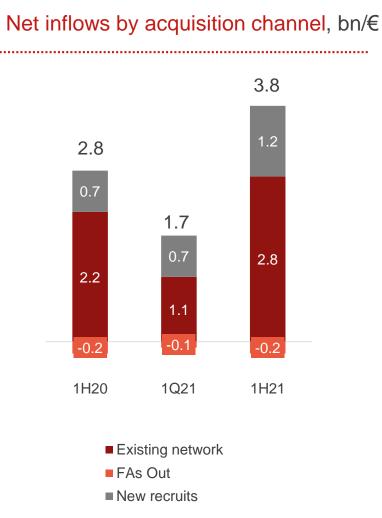
1H 21

Net inflows (+35%) boosted by managed solutions (+105%)

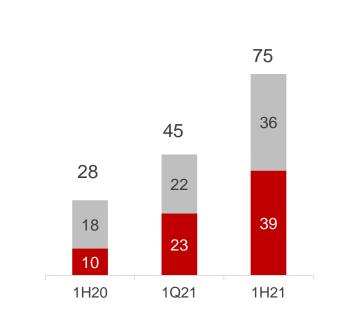
Positive net inflows in AuC products bearing fruits of enhanced focus on products and services through advanced advisory/Ro4AD, brokerage and structured products



## TOTAL NET INFLOWS (2/2) WELL-BALANCED CONTRIBUTION FROM EXISTING AND NEW RECRUITS



#### Recruitment trend (# of Recruits)



From Retail and Private Banks

From other FA Networks

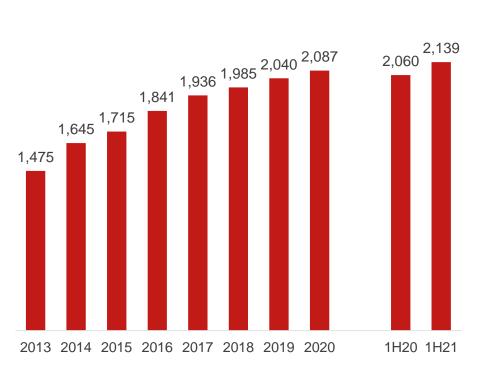
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**Continued momentum** in recruiting recovering from the 1H20 slowdown linked to pandemic

**Growth remains well balanced** with organic contribution at 74% of total net inflows

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## FINANCIAL ADVISOR NETWORK STEADY GROWTH BY SIZE AND VALUE



Financial Advisor Network, No. of FAs

Financial Advisors	Clusters	(% of Assets)	No. of FAs	Assets per FA m/€ ²
	Wealth Managers (PTF>€50m)	35%	340 <sup>1</sup>	90.8
	Private Bankers (PTF€15-50m)	(53%)	1,321 <sup>1</sup>	33.6
	Financial Planners (PTF <€15m)	5%	332 <sup>1</sup>	13.2
-mployees	Relationship Managers	7%	721	77.1

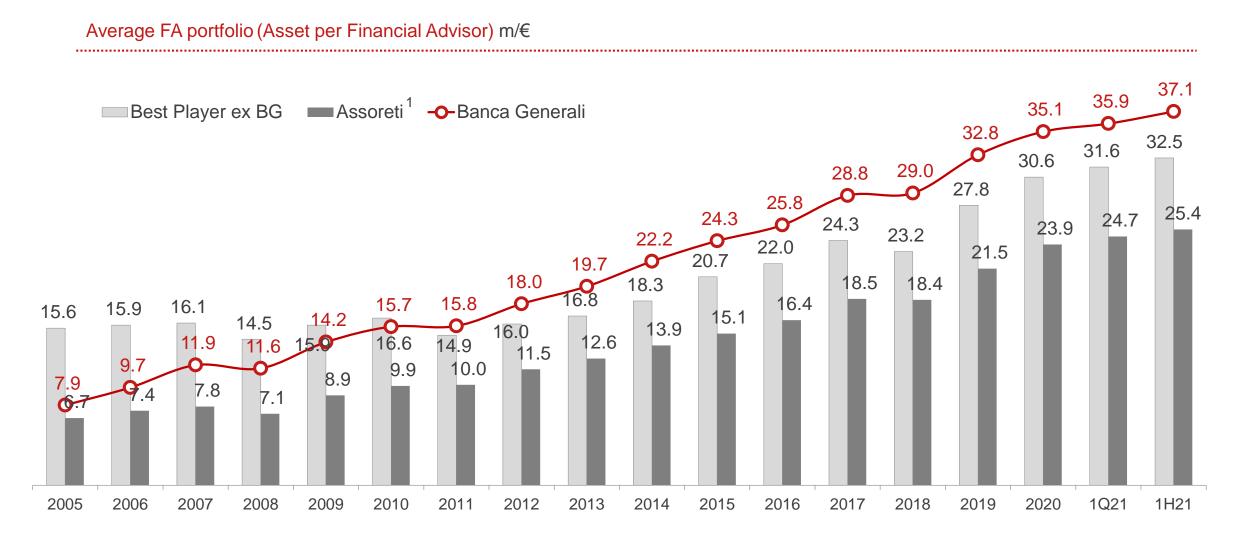
FA Network, by portfolio size and skills

114 FA Teams (10% of total assets) - Avg. Portfolio: €78.7m assets per Team



Headline FA retention 1 at 98.1% - Core FA retention at 99.4%

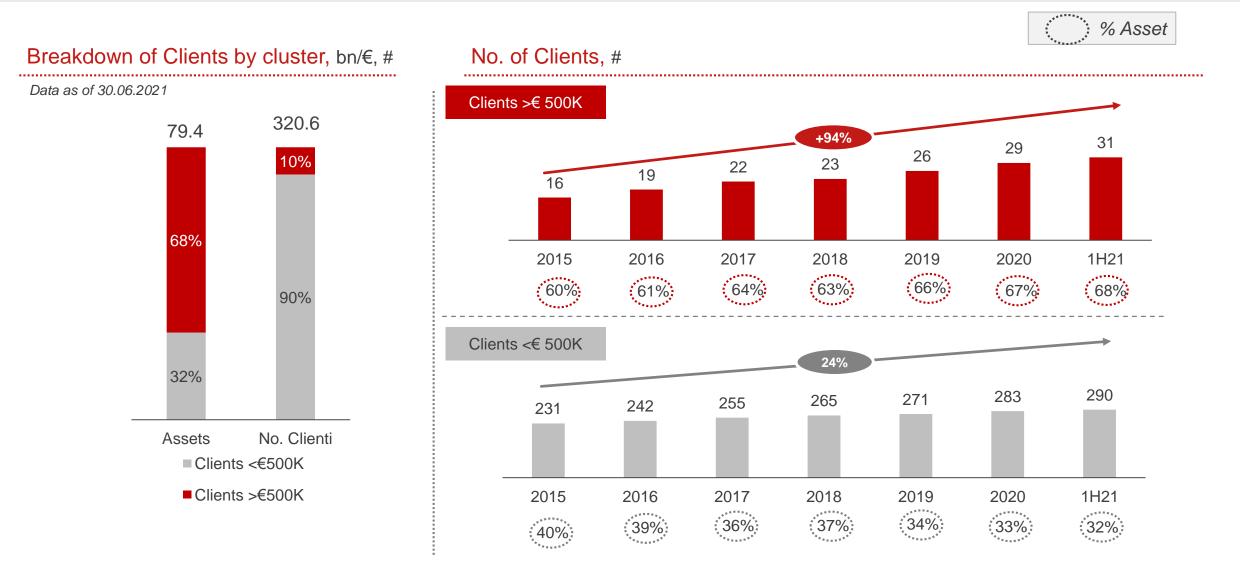
## BEST FA QUALITY IN THE INDUSTRY STEADY VALUE GROWTH





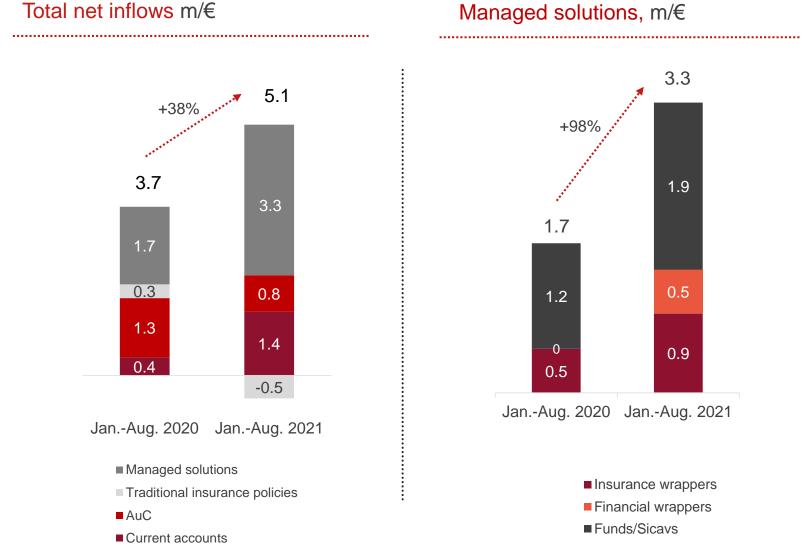


## STRONG GROWTH IN PRIVATE CLIENTS DELIVERING ON PRIVATE CLIENTS AS STATED IN THE 3Y PLAN





## TOTAL NET INFLOWS STRONG START TO 2H 2021



Managed solutions, m/€

Both July and August proved much stronger than last year driving total YTD net inflows to €5.1bn (+38%).

Within managed solutions, wrapper solutions almost tripled compared to the previous year (€1.4bn, +180%).



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1H 2021 Financial Results

Net Inflows, Assets and recruiting

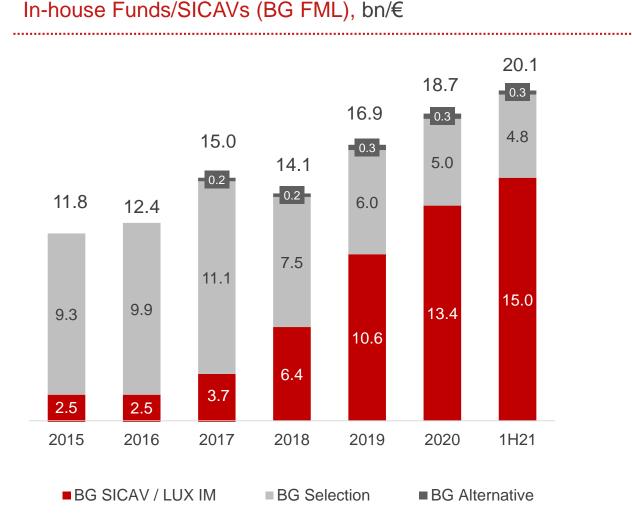


Appendix: Sector trend and business profile

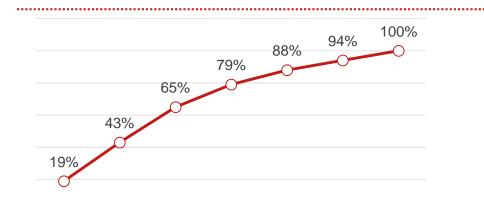
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### LUX-BASED FUNDS AT ALL-TIME HIGH LUX IM DRIVING GROWTH OF IN-HOUSE FUNDS

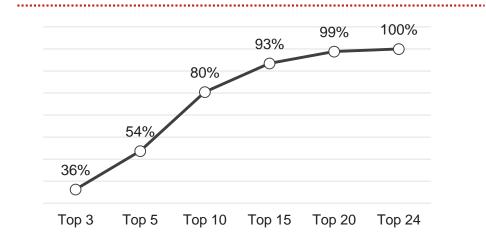


#### LUX IM - Concentration by Strategies



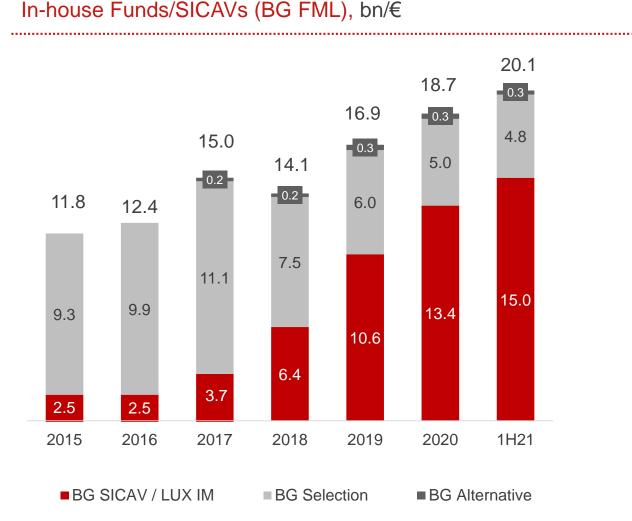
Top 5 Top 10 Top 20 Top 30 Top 40 Top 50 Total 74

#### LUX IM - Concentration by AMs (excl. BG FML)

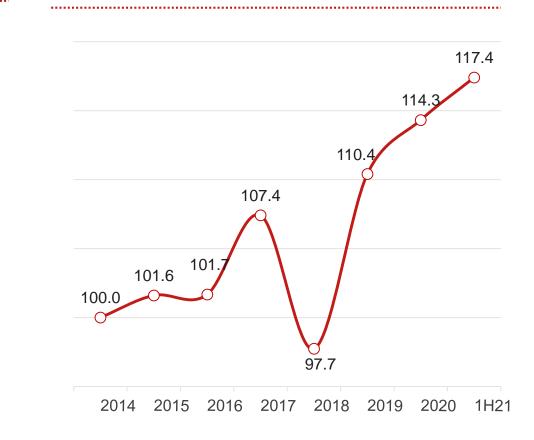




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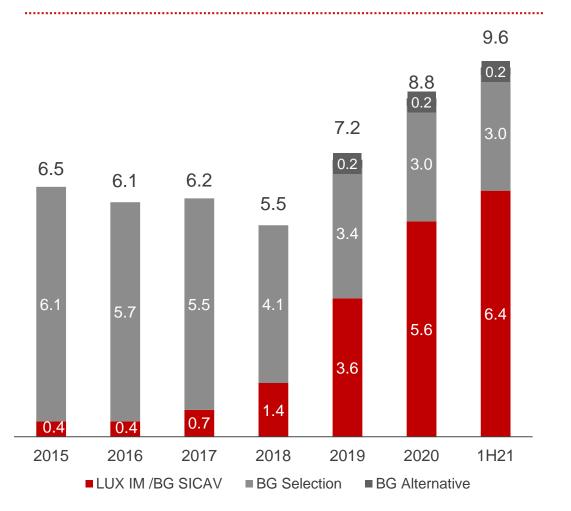


#### WAP<sup>1</sup> of BG FML

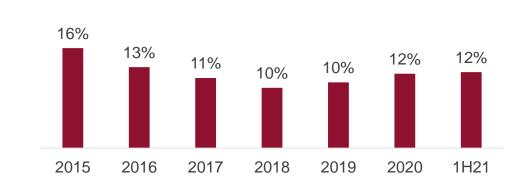


## IN-HOUSE MANAGEMENT COMPANY (BG FML) GROWTH OPPORTUNITIES FAR FROM FULLY EXPLOITED





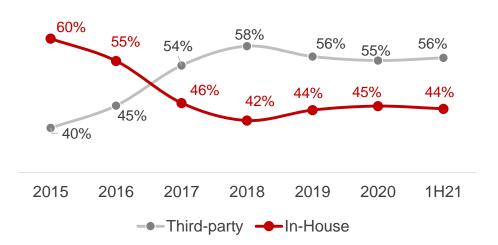
Retail In-house Funds/Sicav on Tot. Assets



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Retail funds: In-house vs. Third-party funds





### REVIEW OF IN-HOUSE FUND OFFER LUX IM: NEW FEATURES TO PURSUE GROWTH AND PROFITABILITY

LUX IM - Goals

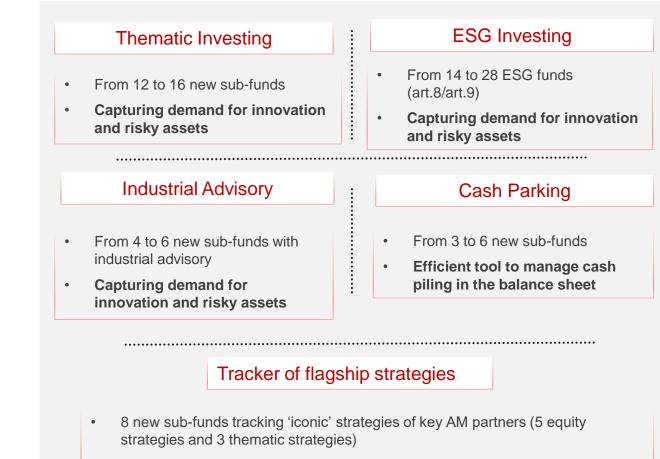
# LUX IM

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- Boosting equity offer with compelling strategies for thematic and ESG funds
- Expanding successful experience of Industrial advisory lines
- Tracking of 'Flagship Premium AM Funds"
- **Targeting record level of cash** on current accounts through a dedicated offer which also allows management of both accumulation plans and "risk-off" phases

#### LUX IM - Guidelines of New offer

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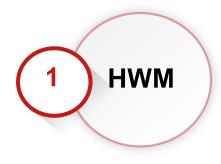


Opportunities for internationalization of revenues



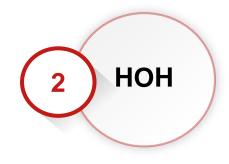
### PRICING REVIEW - FINAL STAGE NEW PERFORMANCE FEES CALCULATION MECHANISM

# • LUX IM



- Mechanism: High Water Mark equivalent to the maximum NAV reached by the fund. It allows performance fees to be withdrawn only upon reaching a new High Water Mark
- Reference period: from inception
- Crystallization: daily

## • BG SELECTION



- Mechanism: High-on-High: Performance fees can only be charged if the NAV of the calculation day exceeds the NAV of the previous withdrawal day
- Reference period: 5 years
- Crystallization: yearly (with daily accrual)



## **CLOSING REMARKS**

Objective	KPIs	2021 Targets		Score
Asset growth	Cumulative Net Inflows (bn/€)	>14.5 bn/€	14.8 bn/€	
	Total Assets (bn/€)	76-80 bn/€	80.4 bn/€	
Sustainable	Core Net Banking Income <sup>1</sup>	≥63 bps	67 bps	
profitability	'Core' Operating Costs1:	3%- 5% CAGR	<b>4.6%</b> <sup>2</sup>	
Shareholders'	Dividend pay-out	70%-80% pay-out ratio	€1.25 DPS floor on 2021 already allocated	Ø
remuneration	Dividend per share	DPS (1.25€) set as a floor	€3.3 DPS on 2019/20 already approved by AGM	
Legenda: 🗹 Or	n track to 2021 target	>€500m dividend already allocated and/or approved		

32 NOTES: 1) 1H operating costs have been reclassified in order to incorporate recent acquisitions on a line-by-line basis; 2) 1H21 YoY growth based on revised perimeter (including Nextam and Valeur, that were excluded by the initial guidance)



AGENDA

Our Vision: To Be the No.1 Private Bank unique by Value of Service, Innovation and Sustainability **Preliminary remarks** 

1H 2021 Financial Results

Net Inflows, Assets and recruiting

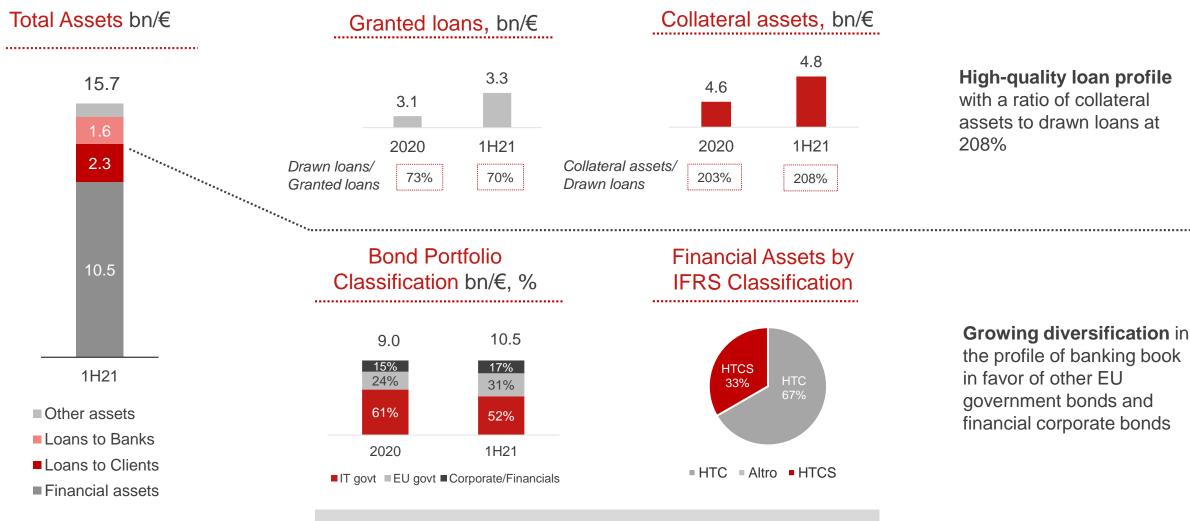
Business update and closing remarks

#### Appendix

- Financials back-up
- Business Initiatives others
- Sector data and market share
- Business profile facts



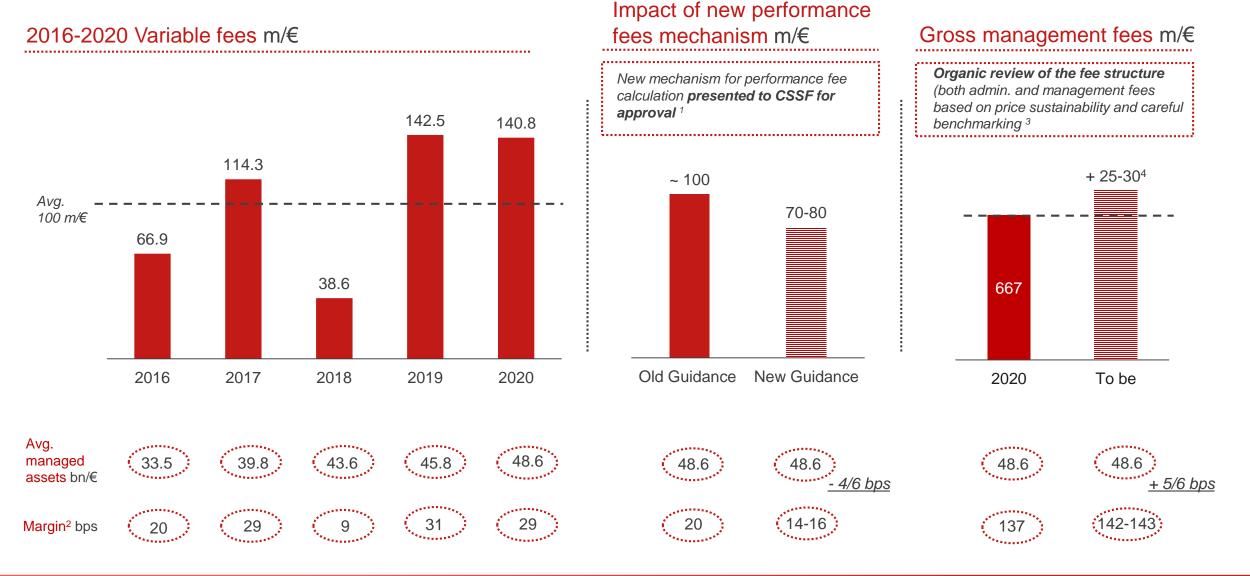
## NET FINANCIAL INCOME HIGH QUALITY BANKING PORTFOLIO



1H 21 Maturity 3.7 years (di cui HTCS 0.8 years) 1H 21 Duration 1.4 years(di cui HTCS 0.5 years)



## BG FML – FEE STRUCTURE REPRICING ACTIONS



#### NOTE: 1) New performance fee mechanism will apply from 1 January 2022 on the existing stock of assets and from the launch date for the new ones; 2) Margins are on a like-forlike basis (ex- Nextam & Valeur); 3) Changes to management fee and other fees will apply from the approval from CSSF to both new fund launches and to the existing stock of assets; 4) Barring any major market downturn



AGENDA

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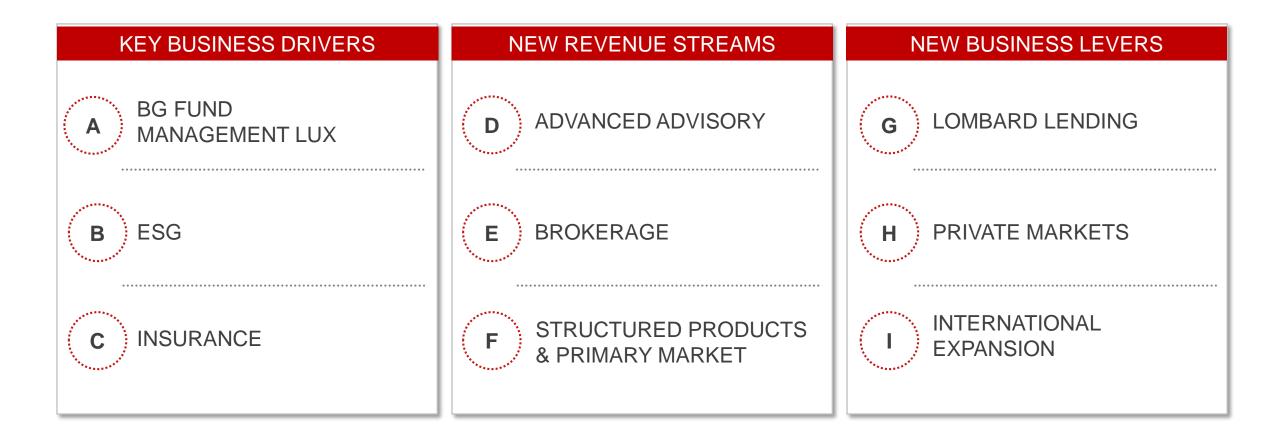
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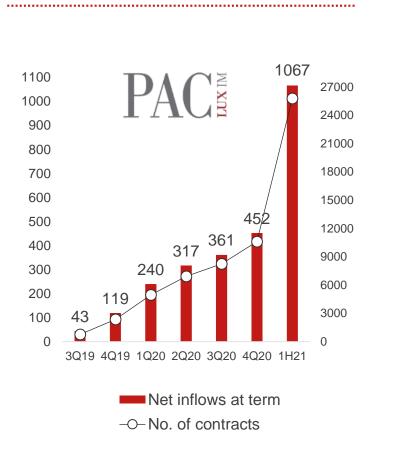
## 2021 BUSINESS INITIATIVES







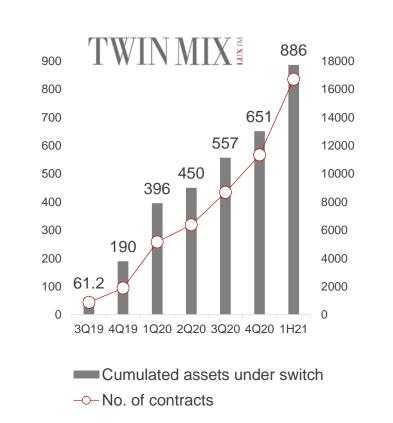
## KEY BUSINESS DRIVERS - LUX IM NEW TOOLS SUPPORTING LUX IM GROWTH



Savings Plans: Net inflows in LUX IM m/€

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#### Switch Plans: Net Inflows in Funds m/€



Strong delivery of new tools linked to LUX IM:

#### PAC (Savings plans):

almost doubled by number since the start of the year. Decent size (€41K) and length (five years) on average

TWIN MIX (Switch plans): solid growth of assets invested in low volatility funds to be switched into higher volatility sub-funds within LUX IM offer



## **KEY BUSINESS DRIVERS - ESG** DISTINCTIVE APPROACH TO ESG DELIVERING ABOVE EXPECTATION

#### Distinctive commercial approach

#### **UN SDGs**



Distinctive ESG value proposition linking investment decisions to SDGs on a tailor-made basis

#### Fund selection and ranking



#### ESG reporting

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ESG dedicated platform

IT platform allowing a bespoke selection of ESG funds based on risk profile and **SDGs** 

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Reported impact of funds and portfolios according to objective SDGlinked metrics

Advanced fund

analysis by ESG

thematic area for

sustainability

ratings and for

alignment with

the SDGs

#### **ESG** Integration



Taxonomy

Banca Generali is in the process of labelling its financial products according to SFDR's Article 8 and 9

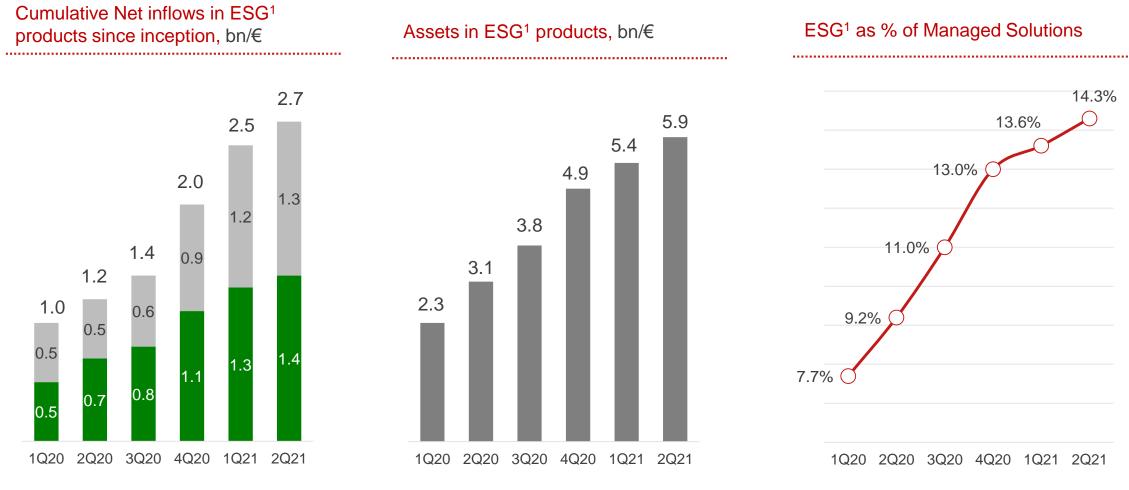
Additionally, Banca Generali is also placing a major focus on the EU Taxonomy and will be creating a structured system for identifying and managing the inherent risks





## KEY BUSINESS DRIVERS - ESG ASSETS OVER €700 MILLION NET INFLOWS AT 1H 2021









## B CLIENTS OF BANCA GENERALI HAVE AN ESG FOCUS MEASURING IMPACT ACCORDING TO THE SDGS

Based on our proprietary ESG platform we can analyse the positive impact of our clients' sustainable investments, and which SDGs clients focus on

Our clients' sustainable investment feats in 2020:



Saved **1.6 million tonnes of CO2**, equal to 11.1 million car journeys from Milan to Rome;



- Saved 272 billion liters of water, equivalent to 3.9 billion showers;
- Sol and
- Distributed over 2 million organic meals;



- Offered health care to nearly 80,000 patients;
- Greater protection of child labor and enhancement of Diversity.

## Our clients have access to a unique SDG platform

**Sostenibilità Banca Generali impact** (SBGi) allows our clients to invest in solutions which contribute towards the 17 UN Sustainable Development Goals.

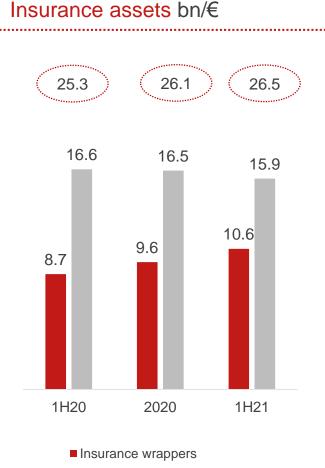


#### Top 5 SDGs prioritised by our clients in 2020:





## KEY BUSINESS DRIVERS - INSURANCE INSURANCE OFFER TURNING TOWARDS WRAPPER SOLUTIONS



Traditional life policies (LOB1)

Tot

Total Insurance assets

#### Insurance products



 Hybrid solution combining on average 30-40% of LOB1 with single funds/securities and ETF

## **LUX** PROTECTION LIFE

Private insurance with flexible booking and AM centers and dedicated lines for HNWI



New saving plans with insurance waivers linked to tailor-made clients' objectives

#### **Growing focus on wrapper solutions** in light of current ultra-low rate environment

**Diversified insurance solutions** for different client needs, all combining high level of personalization

- BG Stile Libero bespoke insurance wrappers with distinctive waivers leveraging on Assicurazioni Generali's expertise
- LUX Protection Life insurance solutions for HNWI for wealth and succession planning
- BG Progetti di Vita Savings plas with insurance covers linked to life





## NEW REVENUE STREAMS GROWING DELIVERY ACROSS ALL PRODUCT LINES

1Q

'20

2Q

'20

3Q

'20

4Q

'20

1Q

'21

2Q

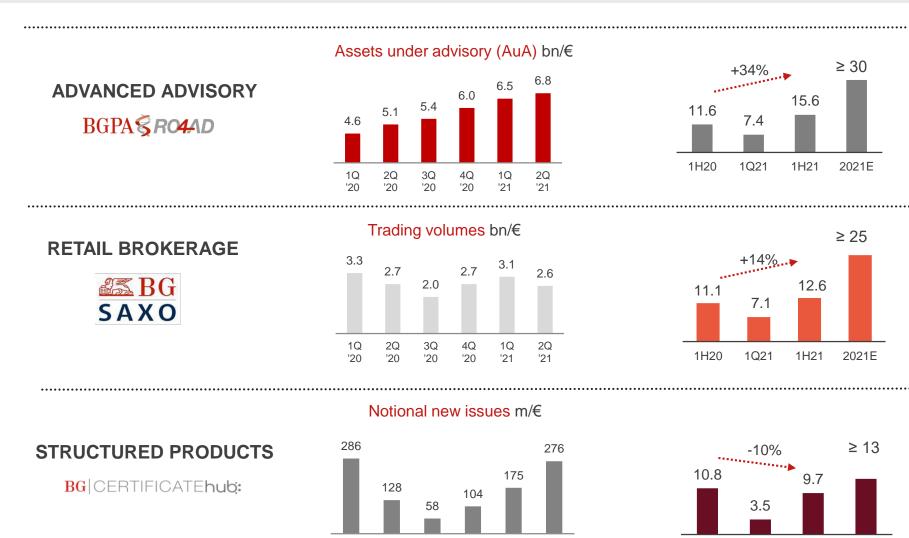
'21

1H20

1Q21

1H21

2021E



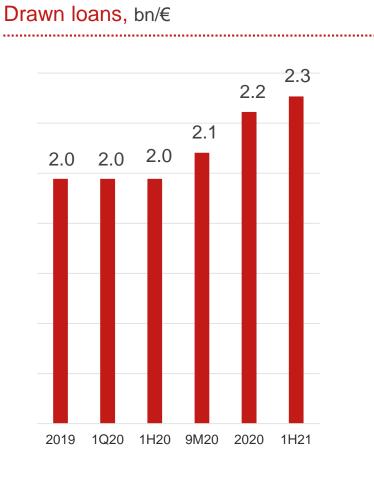
Advanced Advisory fees (+34%) growing steadily on higher volumes (+33%) and stable gross margin (47bps)

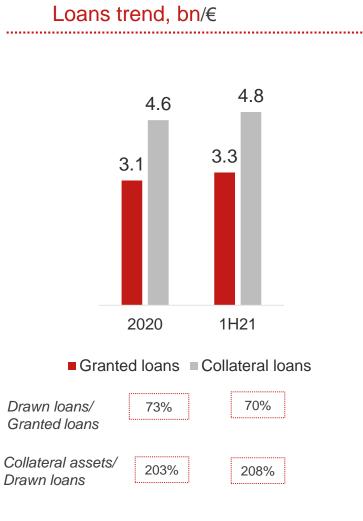
Retail Brokerage revenues (+14%) posted a mild increase - despite lower volumes (€5.7bn, -5%) thanks to a more profitable trading mix (more equities and foreign markets)

**Certificates** performing in line with long-term guidance, yet with strong volatility quarterby-quarter depending on market opportunities



## NEW BUSINESS LEVERS - LOMBARD LENDING STEADY GROWTH IN SECURED LOANS





Steady growth in new loans 1H21 new drawn loans at €87 vs. €45m in 1H20 (€264m in 2020)

## Well diversified and secured lending

Lending policy focused on the existing Client base, well diversified and with State Guarantees on corporate loans

#### **Collateral assets**

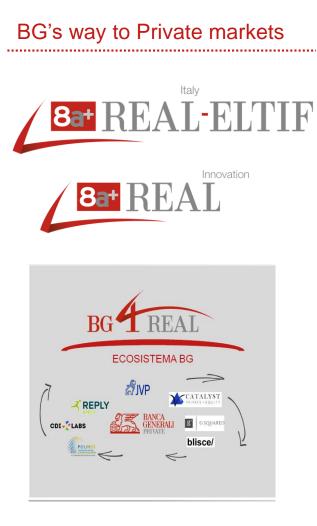
Lombard loans are backed by financial assets, whose market value is significantly higher than book value



G

# NEW BUSINESS LEVERS - PRIVATE MARKETS

## **GROWING SUBSCRIPTION**



#### **Client target**

# **Clients' AUM thresholds** for access to the product:

- FIA for Clients with AUM> €500K
- ELTIF for Clients with AUM > €250K

#### Minimum investment size requested:

- FIA €100K
- ELTIF €10K

#### Subscriptions in progress

Assets growing steadily to €155m YTD amid strict thresholds and enhanced controls for retail Clients due to long holding period (above 6 years) and illiquidity

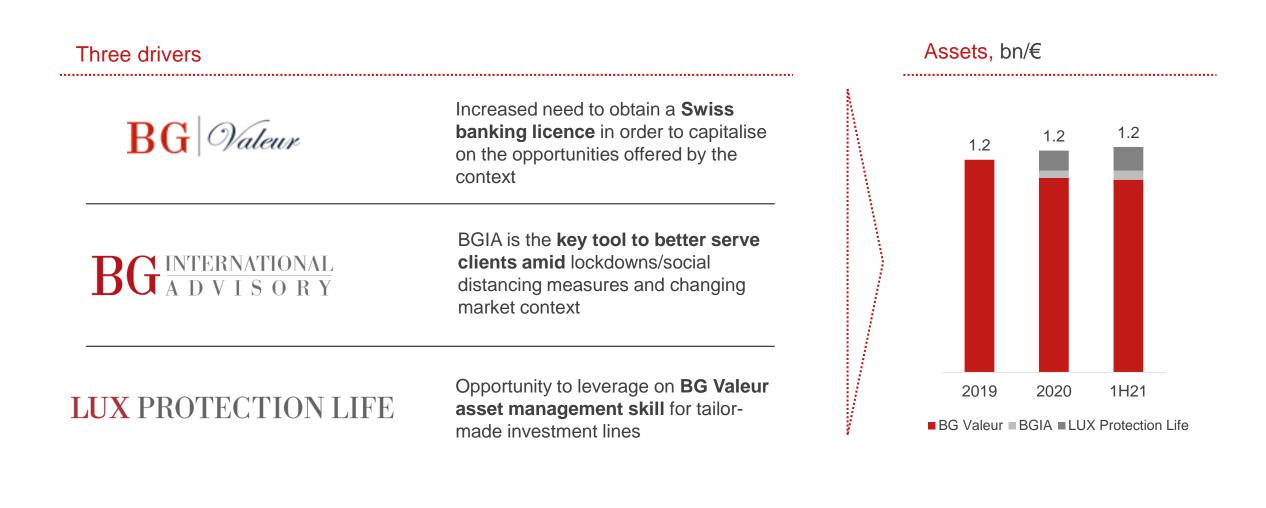
#### BG's ecosystem

Exclusive partnership with International VC and research centers to select coinvestment opportunities



Η

NEW BUSINESS LEVERS - INTERNATIONAL EXPANSION TEMPORARY SLOWDOWN DUE TO THE PANDEMIC AND LOWER RISK PERCEPTION





AGENDA

Our Vision: To Be the No.1 Private Bank unique by Value of Service, Innovation and Sustainability Preliminary remarks

1H 2021 Financial Results

Net Inflows, Assets and recruiting

Business update and closing remarks

.....

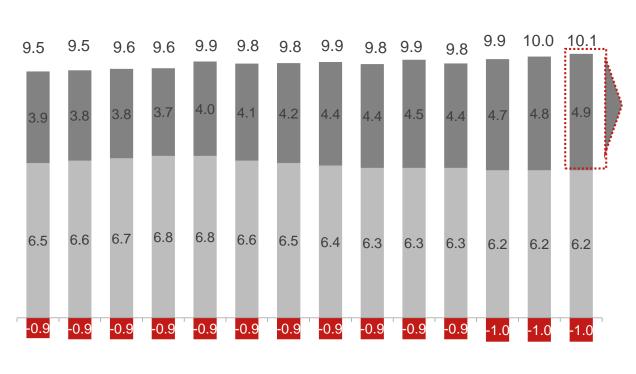
#### Appendix

- Financials back-up
- Business Initiatives others
- Sector data and market share
- Business profile facts



## SNAPSHOT ON ITALIAN HOUSEHOLD WEALTH A WEALTHY COUNTRY FROM AN HOUSEHOLD STANDPOINT

.....

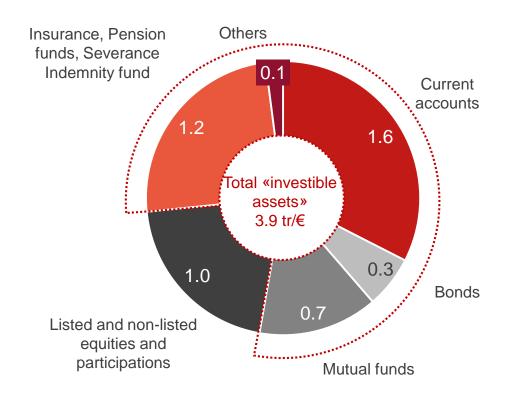


Italian Total Net Household Wealth, €/trillion

2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 1Q21

Financial debt Real-estate assets Financial assets

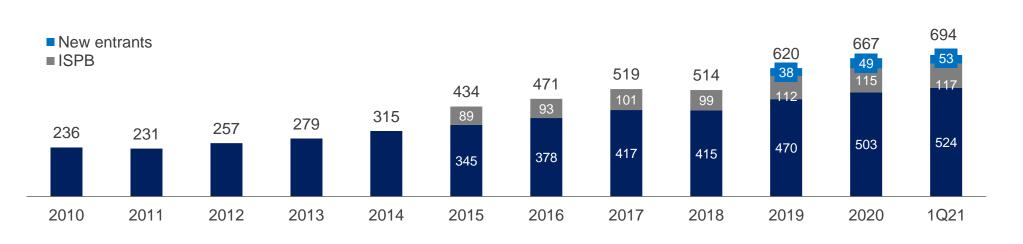
### Breakdown of Italian financial wealth, '000 bn/€





## FA NETWORKS (ASSORETI) 1/2 FA ASSETS TRIPLED IN THE LAST 10 YEARS

## Financial Assets managed by FAs (Assoreti), bn/€



#### Market Shares (FAs sector assets as % of tot. Italian Financial assets), %



The FA sector manages almost €700bn assets, representing 14.2% of total Italian financial household assets (up from 6.3% in 2010)

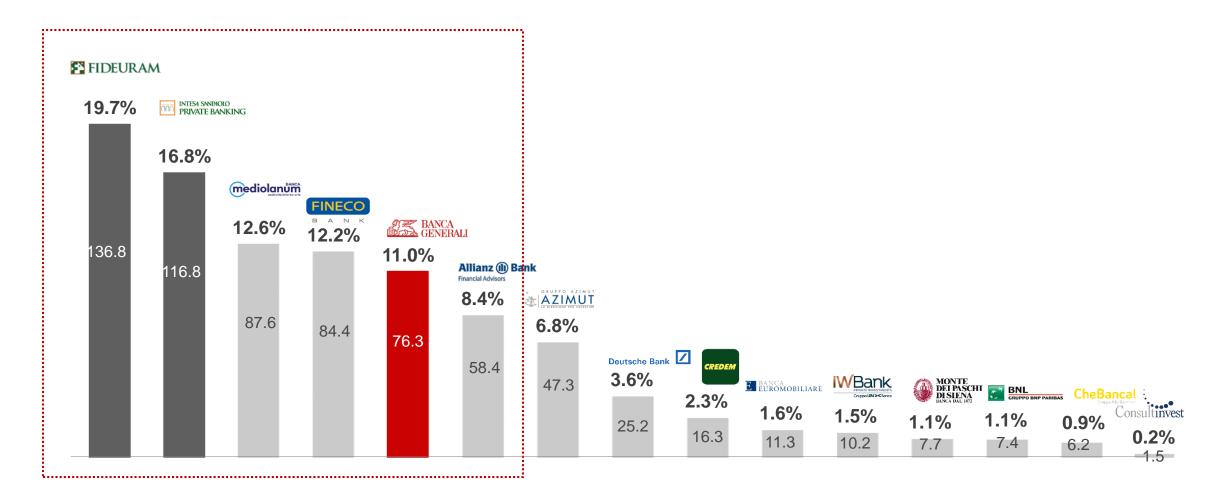
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FA growth is driven by a flexible client service and wide range of IT tools



## FA NETWORKS (ASSORETI) 2/2 HIGH CONCENTRATION AS SIZE MATTERS

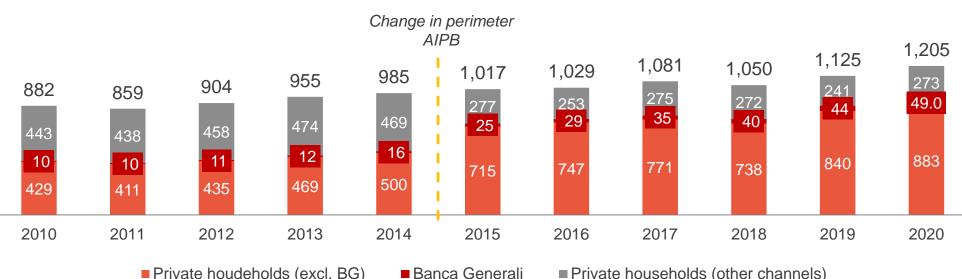
FA Networks - Ranking by asset size on the Italian market, bn/€





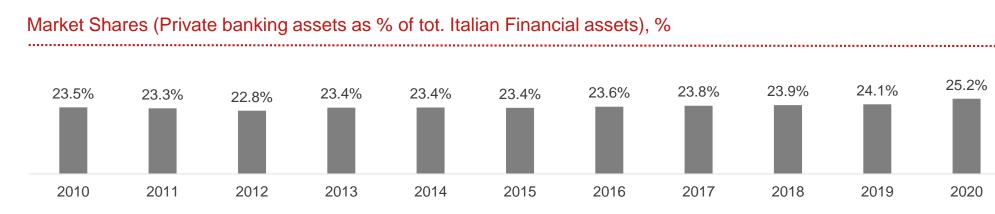
## ITALIAN PRIVATE BANKING (AIPB) FA ASSETS TRIPLED IN THE LAST 10 YEARS

#### Private Banking Assets in Italy, bn/€



Private houdeholds (excl. BG)

Private households (other channels)



- Private wealth growing steadily and representing one fourth of total Italian financial wealth
- Private households are c.650k, i.e. 10.7% of the entire population

## BANCA GENERALI GROWING MARKET SHARE IN ANY REFERENCE MARKET

Reference market	Size of the market	Banca Genera	li's market share	(%)
		2010	2016	2020
Italian FAs sector (Assoreti)	€667 billion	10.0%	12.6%	14.3% <sup>1</sup>
Italian Private Financial Wealth (AIPB)	APB €1,205 billion	1.1%	2.8%	4.1% <sup>2</sup>
Total Italian financial Household assets	EANCA D'ITALIA EANCA D'ITALIA ESTAT Stituto Nazionale di Statistica	0.6%	1.1%	1.5%



AGENDA

Our Vision: To Be the No.1 Private Bank unique by Value of Service, Innovation and Sustainability **Preliminary remarks** 

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.....

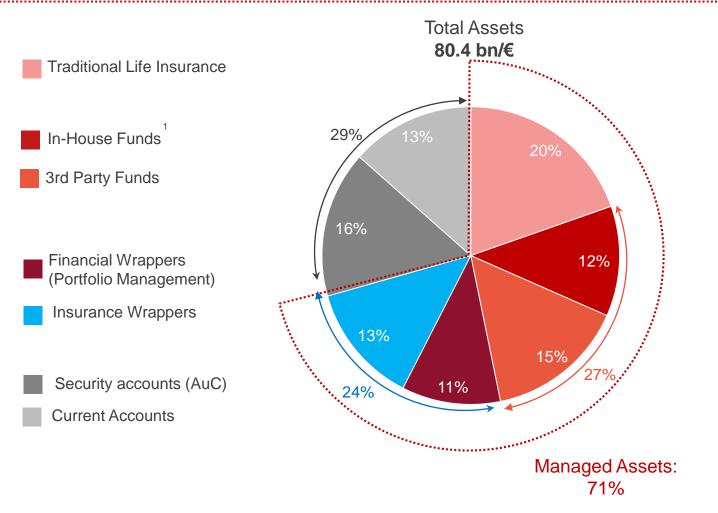
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- Business profile facts



## **INVESTMENT SOLUTIONS** DIVERSIFICATION IN ASSET CLASSES AND INVESTMENT TOOLS

#### Total Asset by product mix



- Retail fund offer (27% of total assets) combining in-house and open architecture approach with over 5,500 different retail funds and 55 asset managers offering clients a wide array of choice
- Insurance solutions (33% of total assets) combining traditional solution and bespoke tailor-made insurance wrappers
- Financial Wrappers (11% of total assets: portfolio management lines maximizing advisors' freedom to customize asset allocation
- Security accounts AuC (16% of total assets) security deposits: Full array of services ranging from, trading and advisory services
- Current accounts (13% of total assets) covering all transactional needs with full flexibility (digital, online, physical channels)

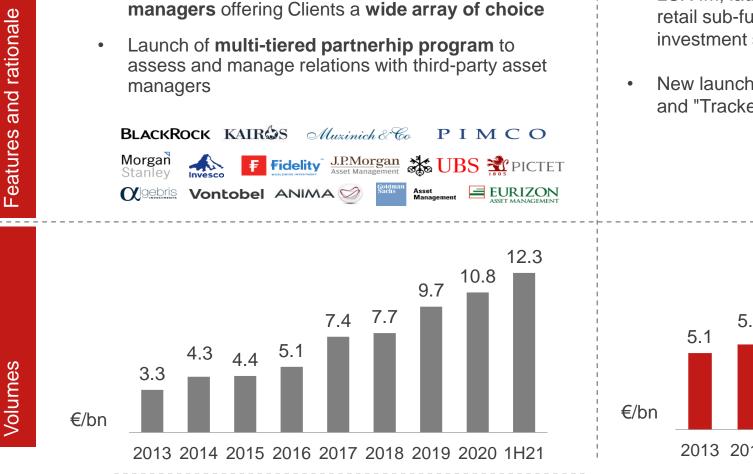


## **RETAIL FUND OFFER** WIDE RANGE OF OPTIONS FOR FINANCIAL ADVISORS AND CLIENTS

Third party funds - open architecture

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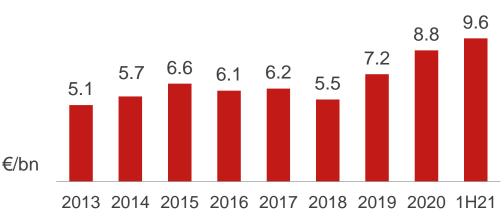
Over 5,500 different retail funds and 55 asset



#### In-house funds

- LUX IM, launched at the beginning of 2018, has now 103 retail sub-funds including a new range of innovative investment solutions just launched
- New launches are focussed on thematic and ESG strategies and "Tracker" solutions of Flagship funds

## **BG SELECTION**





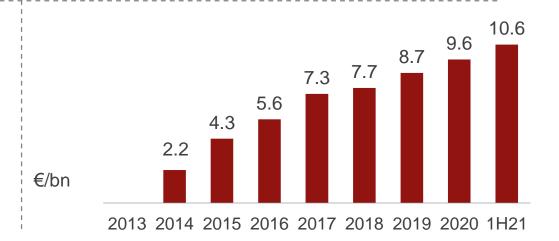
## **INSURANCE OFFER** GROWTH LED BY INSURANCE WRAPPERS

#### **Traditional policies**

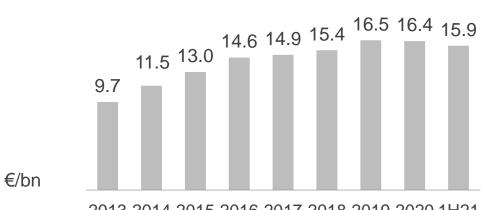
- Traditional Generali life products based on segregated accounts mainly investing in bonds
- Leveraged as a proxy of fixed income investment with no mark-to-market volatility
- In light of current lower-for-longer yield environment, the bank established limits on new subscriptions to protect returns for existing investors

#### Insurance wrappers

- Hybrid insurance policy combining traditional life and unitlinked component
- Highly tailored to Clients' needs, with possibility to choose between funds (institutional fund classes in house or third-party party ) and ETFs
- Key tool for succession planning, tax optimization allowing to offset capital gains with capital losses and providing integrated reporting / risk management
- Wide range of **ancillary services** and **insurance coverage** options



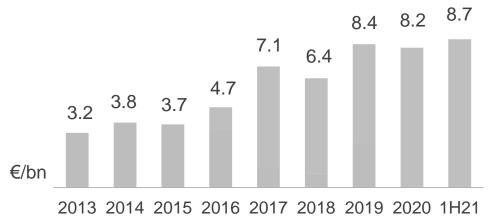




## FINANCIAL WRAPPERS FOCUS ON BESPOKE SOLUTIONS

#### Financial wrappers

- Portfolio management lines maximizing financial advisors' freedom to customize asset allocation
- Allocation component combining core lines (by risk profile) with satellite lines (specialized)
- Picking component allowing to add institutional classes of either in-house or 3rd party funds and ETFs
- Tax optimization with offset of capital gains with capital losses, operational optimization and integrated reporting/ risk management



- Specialist teams allowing for maximum diversification
  - **Relative portfolio lines** (equity, bonds, balanced)
  - **Family office** (liquid alternative, private lines)
  - Total return portfolio lines
  - Tailor-made portfolio lines (for UHNWI)
  - Nextam Partners for private clients interested in tailor-made bottom-up strategies
  - ESG for sustainability-conscious investors, mostly women and younger generations
  - Quant portfolio lines
  - Alternative portfolio lines



<sup>-</sup>eatures and rationale

## BANKING PLATFORM FACILITATING CLIENTS' ACQUISITION AND RETENTION

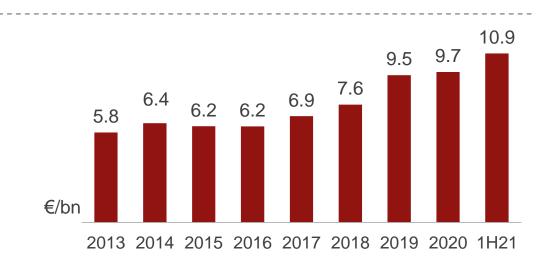
#### Current accounts

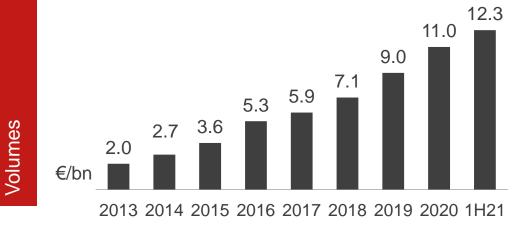
 Full array of banking services covering Clients' transactional needs by

- No interest rates promotions to attract liquidity
- Wide array of **physical / digital payment options**

#### Security deposits

- Clients' entry products when moving assets from traditional banks
- Starting point of the advisory process, and highly strategic in a Country with high penetration of securities/ liquidity
- Possibility to improve profitability through: i) certificates;
  ii) advisory contract; iii) brokerage services





## WEALTH MANAGEMENT APPROACH ADVISORY OPTIONS SPAN BOTH FINANCIAL AND NON FINANCIAL WEALTH

#### Real estate

- Advisory
- Valuation
- Agency

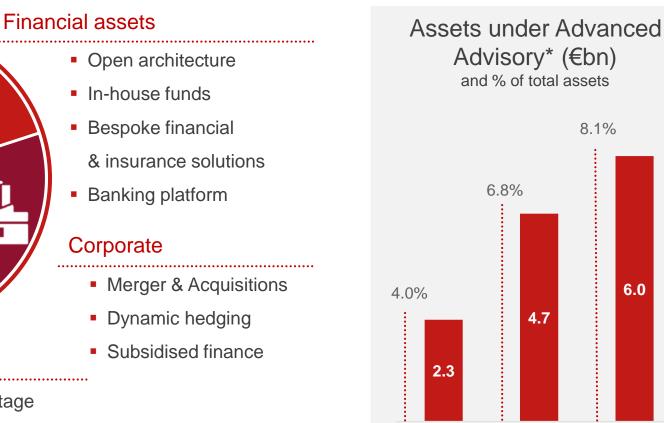
# Family protection, wealth planning

- Succession planning
- Legal and fiscal support
- Wealth protection
- Trust services



## Art advisory

- Evaluation of artistic heritage
- Delivery of exhibitions and publication
- Custody, conservation & restoration
- Purchasing & sale of art works



\*The advanced advisory service offers a holistic view of the overall client and their family wealth including both financial and non-financial components (real estate, corporate, family protection & art advisory)

2019

2018



2020

## ROBO-4-ADVISOR AN ADDITIONAL TOOL WITHIN ADVANCED ADVISORY FRAMEWORK

# BGPA SRO4AD

#### Robo-4-Advisors solution to support FA's productivity

- **Mifid-compliant tool** allowing check of client portfolios' suitability on an ongoing basis
- Additional service provided within the advance advisory framework

#### Objectives

#### What is **BGPA**

IT platform	IT platform providing an ongoing analysis of clients' portfolios
Technology	Technology powered by an <b>exclusive</b> <b>partnership with UBS</b>
Timing	Daily trading alerts generated automatically





## BG SAXO AN EXCLUSIVE PARTNERSHIP FOR ADVANCED TRADING



- Dedicated Joint-Venture with a brokerage firm 19.9% BG, 80.1% Saxo Bank
- Exclusive partnership for the Italian market
- Joint-Governance with veto right for BG on selected subjects
- Revenue sharing agreement based on source of clients



#### Why Saxo Bank

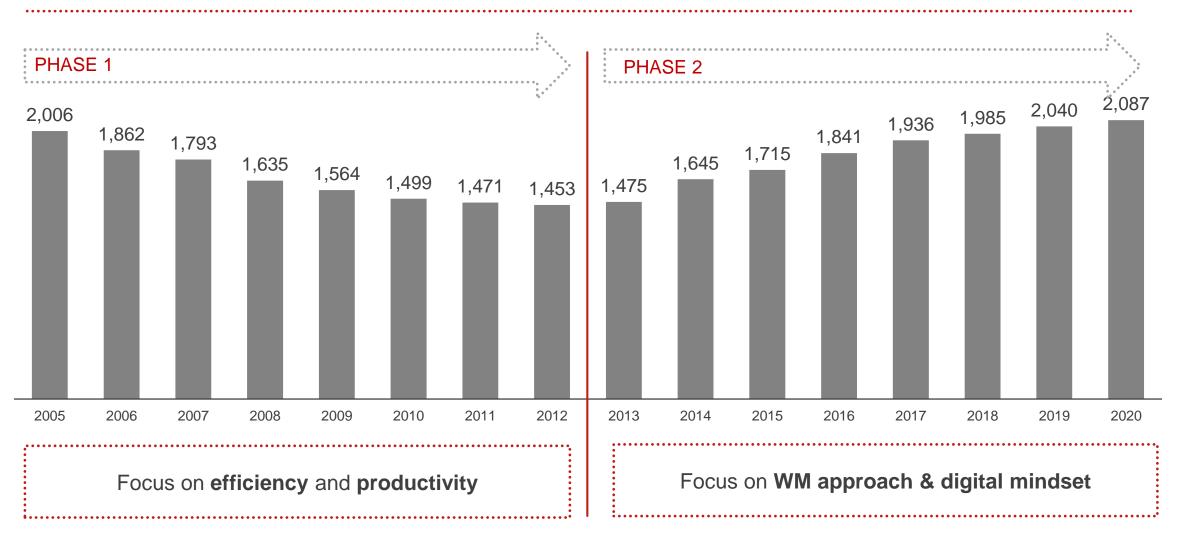
Multi-asset	<b>Multi-asset trading platform</b> including over 35,000 tradable securities
Technology	"State of the art" technology with €100m/year IT investments
Global scale	Daily trading volumes of \$180bn worldwide





## A MULTI-YEAR NETWORK REPOSITIONING EFFORT FOCUS ON BEST-IN-CLASS FAS AS A KEY COMPETITIVE ADVANTAGE

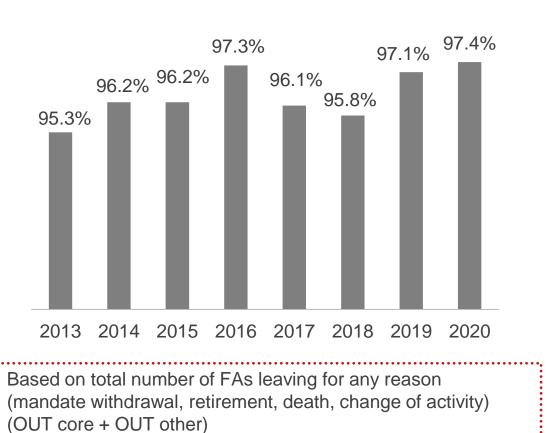
#### Banca Generali FA Network, # of Advisors



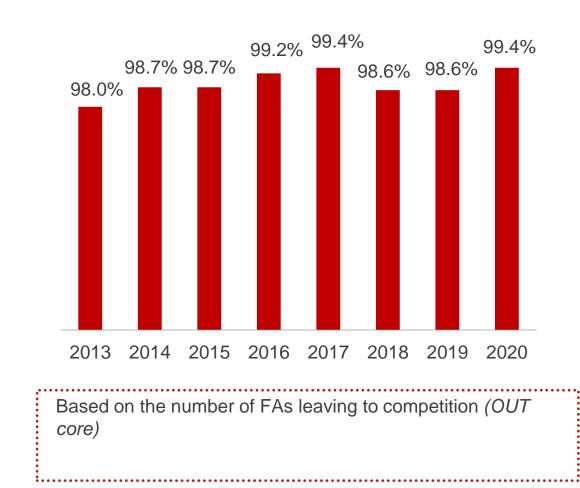


## FA RETENTION VERY HIGH RETENTION LEVELS

Retention of Headline FAs

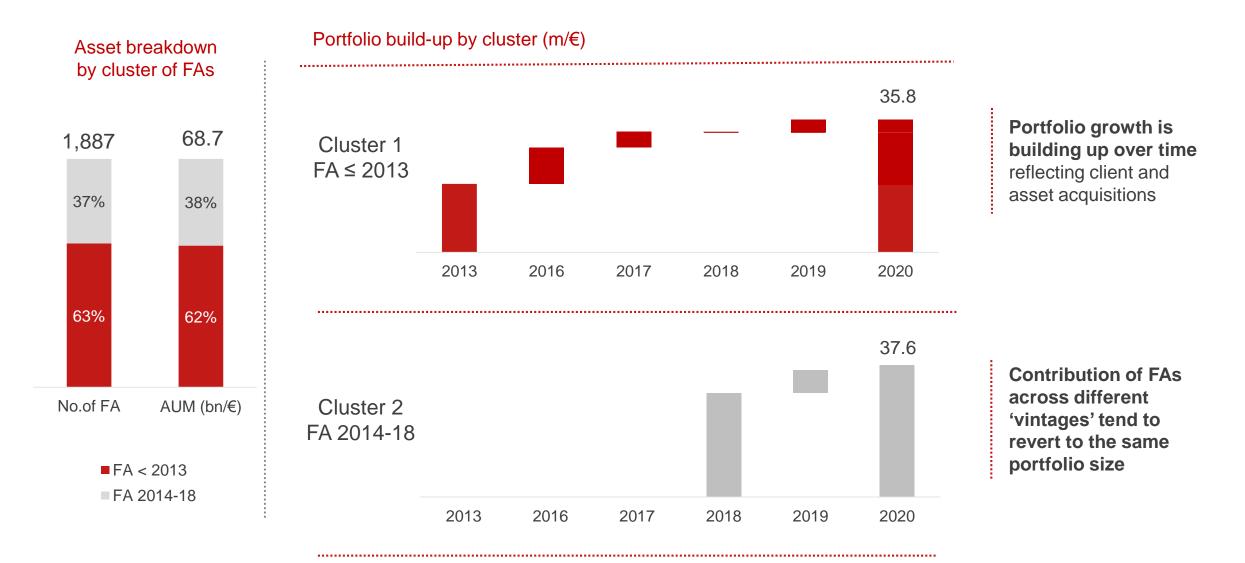


Retention of Core FAs



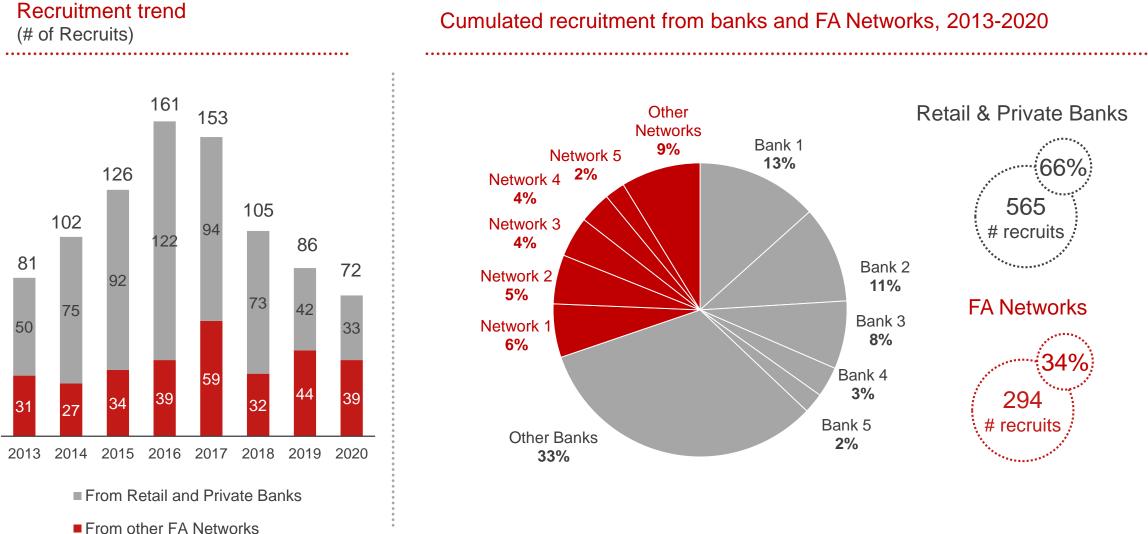


## WELL-BALANCED QUALITY OF FAS ACROSS DIFFERENT 'VINTAGES' EXISTING FAS SET THE TARGET FOR NEW RECRUITS





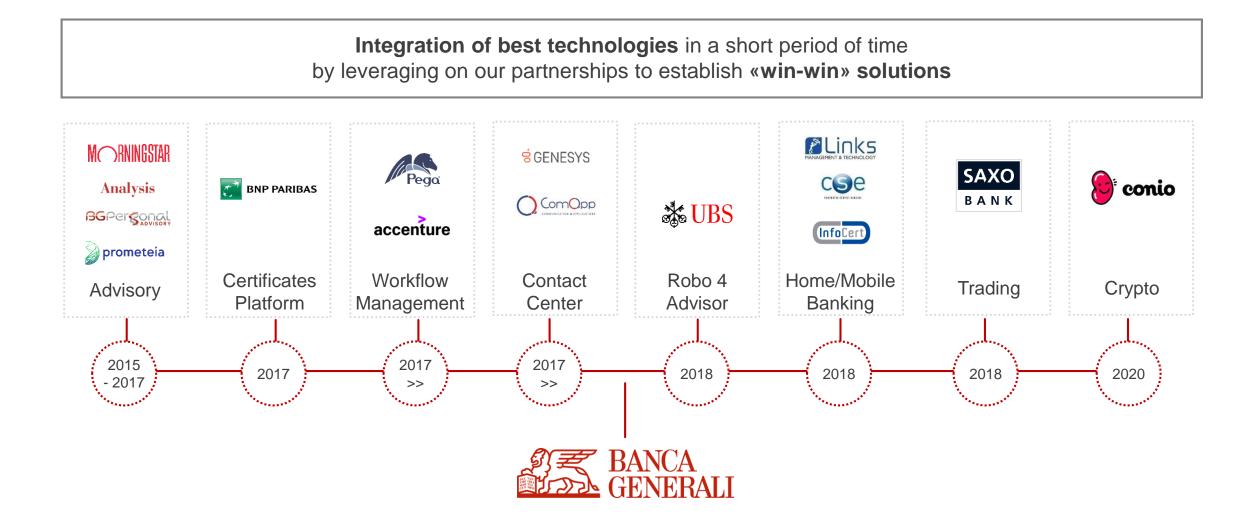
## **RECRUITMENT POLICY** CHERRY-PICKING THE BEST TALENTS ACROSS THE ENTIRE INDUSTRY



Cumulated recruitment from banks and FA Networks, 2013-2020



## TECH STRATEGY HAS BEEN BASED ON AN OPEN BANKING APPROACH LEVERAGING THE BEST EXPERTISE ON THE MARKET





## DIGITAL TOOLS AND SERVICES (1/2) ENHANCE DIRECT CONNECTION WITH CLIENTS

## Digital touchpoints & Mobile Banking App



 New Mobile Banking App innovative customer experience and new features, amongst others: vocal interaction, Apple pay Google Pay and Samsung pay integrated

## Digital Onboarding & Digital payments



- 100% digital onboarding process
  - account opened in 20 minutes.

#### Trading platform: BG SAXO



 Trading Platform: BG SAXO with a segmented platform offer with different level of functionality for ever growing trading experience



## DIGITAL STRATEGY (2/2) TOOLS TO SUPPORT FINANCIAL ADVISORS



#### **Deep-dive Analysis**

Support FA Daily Activity:

The FAs' digital desk

Paperless Approach



## DISCLAIMER

The manager responsible for preparing the company's financial reports (Tommaso Di Russo) declares, pursuant to paragraph 2 of Article 154-bis of the Consolidated Law of Finance, that the accounting information contained in this presentation corresponds to the document results, books and accounting records. T. Di Russo, CFO

Certain statements contained herein are statements of future expectations and other forward-looking statements.

These expectations are based on management's current views and assumptions and involve known and unknown risks and uncertainties.

The user of such information should recognize that actual results, performance or events may differ materially from such expectations because they relate to future events and circumstances which are beyond our control including, among other things, general economic and sector conditions.

Neither Banca Generali S.p.A. nor any of its affiliates, directors, officers employees or agents owe any duty of care towards any user of the information provided herein nor any obligation to update any forward-looking information contained in this document.



## 2021 UPCOMING EVENTS



9M 2021 Results Conference Call

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## Banca Generali Investor App



